

St Davids ASC (Marlowe) Ltd

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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Provider: St Davids ASC (Marlowe) Ltd

Provider summary

The provider was registered on:	30/05/2019
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	We have an in-house assessor to support staff through the AWIF and the Level's 2, 3, 4 and 5 Health and Social CYP qualifications. A training provider delivers the Level 4 Information, Advice and Guidance (IAG) qualification. We have mandatory training in place and head office maintains a training matrix to monitor staff compliance. Training needs are continually reviewed based upon the needs of the children and staff, with our psychology partners and through supervision and appraisals.
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	Enhanced pay rates have been given, above the national living wage, as well as providing staff with the opportunities to develop within the company by introducing roles for Outcome Champions/STCWs and PRICE instructors, providing recognition of achievements. Following successful completion of the the level 3 qualifications staff are encouraged and supported to progress to level 4 IAG & HSC qualifications. Enhanced DBS checks and Social Care Wales registration costs are paid for by the company.

Regulated services delivered by this provider

Service name	Service type	Type of care
Min Zaman	Care Home Service	Childrens Home
Oaklands	Care Home Service	Childrens Home
Bryn y Mor	Care Home Service	Childrens Home

Service: Min Zaman

Service summary

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	03/07/2019
Maximum number of places	5
Service Conditions	<ul style="list-style-type: none">A maximum of 5 individuals can be accommodated at this service.The responsible individual for this service is Hayley Jane Lewis
How many people in total did the service provide care and support to during the last financial year?	5

Service management

Responsible Individual(s)	Hayley Lewis
Manager(s)	Jennifer Berrigan

Service contact details

Service Telephone Number	01437711176
Service Contact Email Address	min.zaman@genesisccte.co.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	<ul style="list-style-type: none">Welsh
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

Service facilities and accommodation

<ul style="list-style-type: none">Activities room (Art, Music, Games, Computers, etc.)Garden(s)Internet accessLaundry serviceNear public transportNumber of bathrooms with assisted bathing facilities: 0Number of bedrooms with en-suite facilities: 0Number of communal lounges: 1Number of dining rooms: 1Number of shared bedrooms: 0Number of single bedrooms: 5On-site parkingOutdoor play areaOutdoor seating / entertainment areaQuiet areasResidents' kitchenette / communal kitchenTV point

Engagement with people using the service

Regulation 73 visits to the home, the RI will speak with children Regulation 80 questionnaires CLA reviews Three Monthly Independent Visitor visits Community/House meetings Key Worker Sessions Independent Advocates
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Compliance and quality statement

Inspected - Delivering Quality Care <p>During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.</p> <p>We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps</p>
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them achieve positive outcomes.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£4144.00
The maximum weekly fee payable during the last financial year?	£8007.00

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	16
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	5	0
Care Worker	9	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	All staff have completed	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Senior Care Worker	5	0	0
Care Worker	9	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	5	0
Care Worker	7	2

Staff qualifications

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	5	0
Care Worker	5	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Day Shift 8am - 5.50pm Approx 1 each shift Evening Shift 5pm - 12am 1 each shift . Sleep in Nights 12am - 8am 1 each shift. Rota of 3 x 24hrs
Care Worker	Day Shift 8am - 5.50pm Approx 3 each shift Evening Shift 5pm - 12am Approx 3 each shift . Sleep in Nights 12am - 8am Approx 3 each shift . Rota of 2 x 24hr shifts and 1 x 11.5hrs

Service: Bryn y Mor

Service summary

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	30/05/2019
Maximum number of places	4
Service Conditions	<ul style="list-style-type: none">The responsible individual for this service is Hayley Jane LewisA maximum of 4 individuals can be accommodated at this service
How many people in total did the service provide care and support to during the last financial year?	4

Service management

Responsible Individual(s)	Hayley Lewis
Manager(s)	John Catlow

Service contact details

Service Telephone Number	01437891967
Service Contact Email Address	John.Catlow@genesisccte.co.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

Service facilities and accommodation

<ul style="list-style-type: none">Activities room (Art, Music, Games, Computers, etc.)Close to local shops / amenitiesGarden(s)Internet accessLaundry serviceNear public transportNumber of bathrooms with assisted bathing facilities: 0Number of bedrooms with en-suite facilities: 0Number of communal lounges: 1Number of dining rooms: 1Number of shared bedrooms: 0Number of single bedrooms: 4On-site parkingOutdoor play areaOutdoor seating / entertainment areaQuiet areasResidents' kitchenette / communal kitchenTV point
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Engagement with people using the service

Reg 73 visits to the home, the RI will speak with the children Regulation 80 questionnaires CLA reviews Community/House meetings Key Worker Sessions Three Monthly Independent Visitors Independent Advocates IRO's

Compliance and quality statement

Inspected - Delivering Quality Care <p>During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.</p>

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£4170.47
The maximum weekly fee payable during the last financial year?	£8275.00

Complaints processed by the service

Total number of formal complaints made during the last financial year	5
Number of active complaints outstanding	0
Number of complaints upheld	5
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	13
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	7	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	All staff have completed	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Senior Care Worker	4	0	0
Care Worker	7	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	7	0

Staff qualifications

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	5	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Day Shift 8am - 5.50pm Approx 1 each shift Evening Shift 5pm - 12am 1 each shift . Sleep in Nights 12am - 8am 1 each shift. Rota of 3 x 24hrs
Care Worker	Day Shift 8am - 5.50pm Approx 3 each shift Evening Shift 5pm - 12am Approx 3 each shift . Sleep in Nights 12am - 8am Approx 3 each shift . Rota of 2 x 24hr shifts and 1 x 11.5hrs

Service: Oaklands

Service summary

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	30/05/2019
Maximum number of places	4
Service Conditions	<ul style="list-style-type: none">• The responsible individual for this service is Hayley Jane Lewis• A maximum of 4 individuals can be accommodated at this service
How many people in total did the service provide care and support to during the last financial year?	4

Service management

Responsible Individual(s)	Hayley Lewis
Manager(s)	Dyan Boswell

Service contact details

Service Telephone Number	01437741699
Service Contact Email Address	dyan.boswell@genesisccte.co.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	<ul style="list-style-type: none">• Welsh
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

Service facilities and accommodation

<ul style="list-style-type: none">• Activities room (Art, Music, Games, Computers, etc.)• Close to local shops / amenities• Garden(s)• Ground-floor accommodation only• Internet access• Laundry service• Near public transport• Number of bathrooms with assisted bathing facilities: 0• Number of bedrooms with en-suite facilities: 0• Number of communal lounges: 1• Number of dining rooms: 1• Number of shared bedrooms: 0• Number of single bedrooms: 4• On-site parking• Outdoor play area• Outdoor seating / entertainment area• Pet friendly (or by arrangement)• Quiet areas• Residents' kitchenette / communal kitchen• TV point• Wildlife / domesticated animals

Engagement with people using the service

Regulation 73 visits to the home, the RI will speak with children Regulation 80 questionnaires CLA reviews Community/House meetings Key Worker Sessions Independent Visitors Independent Advocates IRO's
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Compliance and quality statement

Not Inspected - Strong Internal Checks Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and
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support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£4462.50
The maximum weekly fee payable during the last financial year?	£4955.11

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	14
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	8	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	All staff have completed	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Senior Care Worker	4	0	0
Care Worker	8	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	8	0

Staff qualifications

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	3	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Day Shift 8am - 5.50pm Approx 1 each shift Evening Shift 5pm - 12am 1 each shift . Sleep in Nights 12am - 8am 1 each shift. Rota of 3 x 24hrs
Care Worker	Day Shift 8am - 5.50pm Approx 3 each shift Evening Shift 5pm - 12am Approx 3 each shift . Sleep in Nights 12am - 8am Approx 3 each shift . Rota of 2 x 24hr shifts and 1 x 11.5hrs

